

## **Neighborhood Service Centers:**

Seeking to provide services which improve the quality of life for those who live at or below the poverty level.

The Neighborhood Service Centers (NSC's) are operated by Douglas-Cherokee Economic Authority, Inc. DCEA is a non-profit Community Action Agency which provides a broad framework of programs designed to alleviate social and economic problems of low-income families. DCEA also administers other programs including Head Start, Affordable Housing, Meals on Wheels and various Education Programs.

The NSC's have information on available community resources and can provide referrals to other agencies. Our goal is to help individuals and families prevent emergency situations, to improve their standard of living and move out of poverty situations.

**Neighborhood Service  
Center Locations  
9:00 am to 4:30 pm  
Monday thru Friday  
(Hours of Operation)**

**Cocke County NSC  
353 Driskill Circle  
Newport, TN 37821  
(423) 623-3066**

**Grainger County NSC  
7765 Rutledge Pike  
Rutledge, TN 37861  
(865) 828-5228**

**Hamblen County NSC  
Central Services  
2450 South Cumberland Street  
Morristown, TN 37813  
(423) 587-3076**

**Jefferson County NSC  
1429 Maple Avenue  
Jefferson City, TN 3776  
(865) 475-4745**

**Monroe County NSC  
884 Englewood Road  
Madisonville, TN 37345  
(423) 442-3769**

**Sevier County NSC  
Sevier County Fairgrounds  
750 Old Knoxville Hwy.  
Sevierville, TN 37864  
(865) 453-7131**

# **NEIGHBORHOOD SERVICE CENTERS**

Operated by:  
Douglas-Cherokee  
Economic Authority, Inc.



[www.douglascherokee.org](http://www.douglascherokee.org)



Partner Agency

---

## NSC SERVICES

---

The Neighborhood Service Centers (NSC's) are funded primarily by the Community Services Block Grant (CSBG) through the Tennessee Department of Human Services and the Low-Income Home Energy Assistance Program (LIHEAP) through the Tennessee Housing Development Agency. Assistance is also provided to select NSC's through United Way, East Tennessee Foundation grants, local government, churches, school groups and individuals. Services are provided to eligible households that reside in Cocke, Grainger, Hamblen, Jefferson, Monroe or Sevier Counties.

The DCEA NSC's provide a variety of services that fall categorically under Education, Emergency, Employment, Health, Housing, Information and Referral, Nutrition, and Self-Sufficiency programming. All assistance granted to individuals/households in need are established under proof of citizenship, verification of household income meeting 125% level of the Federal Poverty Income Guidelines and proof of the direct need for the requested service.

Other programs that the NSC's provide are:

- USDA Commodity Food Program, through the Tennessee Emergency Food Assistance Program. Households who fall at or under 150% of the Federal Poverty Income Guidelines are eligible. This program provides approximately 35-50 pounds of food to qualified households on a quarterly basis.
- Low-Income Home Energy Assistance Program (LIHEAP), through the Tennessee Housing Development Agency. Households who fall at or under 150% of the Federal Poverty income Guidelines and have a documented Energy Burden are eligible. This program provides a benefit from \$300 - \$600 toward energy costs to qualified households on a yearly basis.

All households needing assistance have to complete the appropriate application for services requested at the local NSC in their county. The customer must provide proof of income and sources for all adults and youth in the household, including social security numbers.

All programs provided have specific guidelines for how often a household can receive assistance. Persons interested in services should contact the NSC in the county in which they live. Services are available to all eligible recipients without regard to race, color, age, sex, religion, national origin or disability.

