

WATCH TV EVERYWHERE



WATCH TV EVERYWHERE has a lot of different definitions. For us, it is TV that is available on something other than a TV set. That means your PC, laptop, iPad, iPhone or Android. **And best of all, there is no extra cost for Watch TV Everywhere.** So feel free to explore. There is nothing available on Watch TV Everywhere that will result in an extra cost to you **(except overage charges from your cellular carrier)**. You only need to be a subscriber to the TV network that you are trying to access.

Watch TV Everywhere works anywhere you can receive an Internet signal: inside your house, at the office, shopping mall, hotel, airport, vacation home, etc. Wired connections and in-home WiFi will provide the best quality. The quality of Watch TV Everywhere signals while roaming (airports, stores, etc.) will vary depending on the strength of the signal. Be extra careful when you travel, especially outside the US. Data roaming charges may apply and they can be very expensive.

To access the WatchTVEverywhere website, you can:

- Access it directly by going to <https://www.watchtveverywhere.com>
 - Access it from the MUS website (www.musfiber.com). On our home page, clicking on the Watch TV Everywhere box gives you access to both Watch TV Everywhere as well as a place to learn more about the new service. You can also watch a short video on how to get started.
1. Once on the Watch TV Everywhere website, click “Register”. You will need to know your 12 digit FiberNet account number **(do not use the hyphen when you register)**. The account number is located in the top right hand corner of your FiberNet statement. You will also need to know the last name on the statement.
 2. Once you are registered, select “MUS FiberNet” as the TV provider and “Log In.”

On the back are a few “helps” in this process.

- Watch TV Everywhere is only available to residential customers. Commercial customers do not have access to this service.
- To learn more about Watch TV Everywhere go to our website (www.musfiber.com).
 1. On the home page, click on the Watch TV Everywhere box.
 2. From there you can access Watch TV Everywhere or learn more about the service.
 3. You can watch a short video on how to get started.
 4. An updated list of channels available on Watch TV Everywhere can also be found on this webpage.
- The account number is located in the upper right hand corner of your FiberNet statement. When registering, **do not use the hyphen in the account number.**
- If the last name is spelled incorrectly on the account/statement, it must be spelled the exact way as it appears on the account/statement.
- During the registration process, you will be asked to supply a “Verification Code.” The Verification Code is located just to the right of the box. Type this number into the box on the left. This is done to verify that you are a human and not a computer.
- If you have FiberNet installed today, you will not immediately have access to Watch TV Everywhere. It will take about 24 hours before access to Watch TV Everywhere will be available. The new account has to get into both the FiberNet database and to the Watch TV Everywhere database
- If you move within our system (after you have set up a Watch TV Everywhere account), your account number will change. This will disable your Watch TV Everywhere service. To correct this, please contact us and let us know that you have moved. We will then contact the Support Team at Watch TV Everywhere.

